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PRESS RELEASE

For Immediate Release

Stockton-San Joaquin County Public Library Upgrades to SirsiDynix Symphony

Upgrading from the SirsiDynix Unicorn system, the library will soon use SirsiDynix Symphony. The routine software upgrade will take place in two phases, 1) upgrade to the staff interface 2) upgrade to the public interface. All upgrades are expected to be completed and live by October 31, 2009.

The first phase will cause a slight interruption of service to library customers as it affects the workflow of our staff and how they perform daily operations. The first phase will take place Wednesday and Thursday, October 7 and 8, 2009.

During these two days, library users across the system (in all 13 of the Stockton and County branches and the Mobile Library) will need to be aware of the following information.

For Wednesday October 7 and Thursday October 8, 2009:

- Customers must have their physical library card when visiting a library branch to check out any materials or to use any library computers.
- Library materials cannot be renewed during the system upgrade. Requests for renewals will need to be done prior to, or after the upgrades are completed.
- To assure customers do not accrue fines as a result of the Library's systems upgrade, no materials will be due on October 7 and 8, 2009.

- Fines cannot be paid. Customers are encouraged to pay their fines anytime before or after these dates.
- New library cards will not be issued. Customers are encouraged to apply for library cards anytime before or after these dates.

The cost for this routine upgrade of software is included in the yearly fee of the computer operating system that allows the Library to serve customers. The benefits of the software upgrade will be most recognized by staff as they are better able to serve customers more efficiently than before as the software streamlines many of the routine tasks that staff implements on a day to day basis. When the software is completed customers may notice a more user friendly presence when visiting the Library's online catalog from home or from the terminals at each branch library.

Stockton San Joaquin County Public Library, part of the Community Services Department, serves residents throughout six cities and the unincorporated areas of San Joaquin County. For more information call toll free in San Joaquin County (800) 805-7323 or if calling from within Stockton dial (209) 937-8221. Visit us online at www.stockton.lib.ca.us. Check out our online event calendar when visiting our website!

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